

PCHC: COVID-19 PHONE ASSISTANCE



Services Center Phone Line (207) 404-8100

Call



Call our phone center
(207) 404-8100



Assessment

Non-COVID-19 Related

Speak to a representative to be connected to the appropriate, clinic, department or provider or to be directed to your nearest walk-in care facility.



COVID-19

COVID-19 concern

Interview with Care Management nurse to assess symptoms.



Mild symptoms
Manage at home.



Pre-existing conditions
Care Management nurse will provide options for follow up.



Moderate symptoms/high risk group
We can register you on the phone for visit to walk-in-care or a community testing site.



Serious symptoms
We direct you to the local emergency room for immediate treatment.